



Quality Council of India

2nd Floor, Institution of Engineers Building,
Bahadur Shah Zafar Marg,
New Delhi - 110 002, India

Independent Survey of Accreditation Services (Laboratory's Feedback on Accreditation Services being provided by NABL)

TO WHOMSOEVER IT MAY CONCERN

January 24, 2018

Quality Council of India (QCI) is conducting an independent survey of the Laboratories accredited by National Accreditation Board for Testing and Calibration Laboratories (NABL), a Constituent Board of QCI.

The objective of this survey is to understand the Laboratories perspective and perception on accreditation services being provided by the NABL and to use the feedback to further improve and streamline the NABL processes and services to meet the current as well as the future market needs.

This is a self-initiative of QCI for the National Accreditation Board for Testing and Calibration Laboratories (NABL) to further strengthen quality for the 125 crores citizens of India. Your role as a laboratory in providing services to different industry and services sectors is very important, which ultimately benefits the citizens.

M/s pManifold Business Solutions, a specialized customer research company, has been authorized to conduct this survey independently on behalf of the Quality Council of India. The survey will take about 10 minutes of your time. The findings from this survey will only be reported in aggregate manner and no individual responses will be mentioned. All responses collected will be kept strictly confidential.

Kindly click on the link provided below to participate in the survey:
<https://www.surveymonkey.com/r/WCZNF2>

We request your kind co-operation and support in this initiative by QCI.

Please feel free to contact Mr. Ashish Balki at ashish.balki@pmanifold.com or at +919890-412-415 for any clarification regarding the survey. You may also write to me at aradhna.nabet@qcin.org for any further information that you may desire.

Thanking You,

Sincerely Yours,

(Dr. Aradhna Chopra)
Joint Director