




# Quality Council of India

Welcomes All participants

The background of the slide is a vibrant blue gradient. At the top, there are wispy white clouds. Below the clouds, a bright sunburst or lens flare effect emanates from the left side, creating a shimmering path of light across the sky and reflecting on the surface of the water below. The water is depicted with fine, white ripples, giving it a textured appearance. The overall composition is serene and professional.

# Meeting of Certification / Inspection Bodies

26 May 2010

NABCB



# Agenda

- Opening remarks –
- NABCB Policies, IAF / PAC related issues, new documents
- Accreditation related issues, Feedback from CBs / IBs
- FSMS accreditation related issues
- ISO/IEC 17020
- New Schemes



# IAF / PAC / New documents

## – NABCB Policies

- Application from CBs / IBs established as legal entities in SAARC Region
- Legal entity – Be able to sue the company on not individuals. The CB should be able to sue in its name
- Policy on standards
  - It would be the responsibility of the CB / IB to demonstrate that the standard meets the policy guidelines



- NABCB Policies
  - IS 349 Irish HACCP standard
  - Use of IAF MLA Mark



# NABCB Board

- ACBI has been active
  - Has made a request for reduction in fees
  - Has also complained about other activities of QCI (Not a NABCB issue)



# NABCB procedures

- BCB 201- Nov 2009 Key changes
  - Legal entity
  - Preliminary visit – Objective explained
  - A meeting of the impartiality committee added as a pre requisite for accreditation
  - Commenting period of any documents – 30 days
  - Situations when “experts” on NABCB team leads to NABCB team being bigger than CBs team



# BCB 201-Nov 2009

- Clause on effect of withdrawal of accreditation on certificates issued by a CB
- Competence – reference to ISO 17021
- Grouping for QMS
- Other surveillance activities
  - CBs can opt for “validation visits” rather than normal witnessing





# IAF / PAC

- NABCB continues to actively participate in PAC & IAF
- IAF Plenary – Vancouver – Oct 2010
- IAF Technical committee – Rio – Mar 2010
- PAC Annual meeting – Taipei - June 2009
- Next PAC Annual Meeting – Wellington – June 2010



- New IAF documents
  - Mandatory document on audit duration – QMS & EMS – MD 5 Not very new – Effective 1 May 2009
    - Number of comments received – May undergo some changes
    - Temporary sites not effectively addressed by CBs



- MD 6 – Application of ISO 14065 – Effective 15 Feb 2010
- ISO/IAF Communique on “Expected Outcomes of ISO 9001 / ISO 14001 certification”
  - Meant for CBs and CB auditors
  - Focus on outcomes of certification



- New Documents under development
  - IAF Guidance on QMS scopes – Ballot closed on 30 April 2010
  - IAF Mandatory document on sanctions
    - Has great implications. Action if any unethical practice is detected including willful provision of wrong information would be to initiate withdrawal of accreditation
  - IAF document on transfer of accreditation
    - On hold,



- IAF document on extraordinary events
  - Delays in surveillance / renewal
  - Some CBs have documented this as a routine practice – not acceptable
- IAF Mandatory document on CB performance indicator
  - Number of certificates and sites by country and by standard
  - Number of auditors including contracted auditors by country and certification standard



- Auditor mandays as a single point percentage deviation from IAF manday tables – new clients and recerts – single and multi-sites
  - Number of transfers accepted
  - Number of overdue surveillance – single and multi-site
- IAF document on “validation audits”
- Triggers to be identified
- Revision of IAF GD 3 on Cross frontier accreditation



- IAF Technical Committee – Rio Meeting
  - Payment to consultants
    - Referred to Working group on Credibility of MS certification
  - Task force established on transition to new ISO 17021 (likely to be published early next year)



- Use of standards like ISO 26000 for certification
  - IAF will not allow accredited certification of standards which the SDOs clearly identify as not for certification
  - A resolution is likely to be passed in Shanghai in October 2010 on this
- Pre-audit between stage 1 & stage 2 is not allowed. Pre-audit at any stage needs to be included in conflict of interest analysis





- Unmanned sites and including such sites in the certificates
  - There is consensus in the IAF TC that the unmanned site on a certificate is acceptable as long as the certificate is not misleading



- IAF TC Log
  - Discussions on making part of the decision log available on the public pages of IAF website



- CASCO work
  - National Mirror Committee of BIS
    - May be ACBI can seek membership
  - 17021 (part 2) – Targeted for year end
  - Would be merged with 17021 and a single standard would be available
  - Generic auditor competencies to be prescribed and there could be scheme specific requirements



- A request for interpretation has been sent to CASCO by Brazil on intent of Clause 8.3 of ISO/IEC 17021
- Couple of other interpretations available
  - Clause 15 of Guide 65
  - Impartiality
- Standard on market surveillance



- TC 176
  - Meeting at Bogata in June 2010
  - Dr Nigel Croft is Chair of SC 2
- APG documents
  - No new documents – dealing with consultants under consideration
  - Couple of comments – from India on the documents – Non-conformity and customer satisfaction – to be considered in Shanghai



- UNIDO project
  - 12 countries in South Asia
  - Phase 1 – feedback from organized users is complete)
  - Phase 2 – visits to certified organizations in progress
  - Survey format should be available on the website - <http://www.unido9001asia.org/>



- Pl encourage your clients to fill the survey form
- Results would be presented in a seminar at Shanghai during the IAF Plenary meetings in Oct 2010 followed by another seminar following the CASCO meetings in November 2010 at Paris.



# World Accreditation Day

- 9 June 2010
- Half a day program jointly with NABL
- At Hotel Claridges, New Delhi
- Theme – Global Acceptance
- All are welcome





Thank You