

Quality Council of India

Professional Membership Scheme of Quality Council of India



Quality Council of India has been set up as an autonomous body jointly by the Government of India and Indian Industry, represented by three premier industry associations i.e. ASSOCHAM, CII and FICCI, to establish & operate National Accreditation structure. Accreditation facilitates trade, by way of establishing equivalence & global acceptance of certification, Inspection and Testing being undertaken by various conformity assessment bodies, in the areas of Quality Environment, food Safety etc. This is accomplished by two of the board of QCI i.e. National Accreditation Board for Certification Bodies (NABCB) and National Accreditation Board for Testing & Calibration Laboratories (NABL) for certification/inspection bodies and testing/calibration laboratories respectively.

As the scope of accreditation grew beyond the traditional boundaries of conformity assessment - into fields such as healthcare & education, QCI responded to this need by launching accreditation in these areas by establishing the National Accreditation Board for Hospitals & Healthcare Providers (NABH) and National Accreditation Board for Education and Training (NABET). Like accreditation boards on conformity assessment, the boards for healthcare & education, have international linkages for global acceptance.

Other important task assigned to QCI has been to promote quality by (a) enabling manufacturers and suppliers of goods/services to apply quality standards & tools and (b) empowering consumer to demand quality goods/services. The promotion of quality encompasses all segments including manufacturing, health, education & public services.

Mission of QCI is to make nationwide quality a reality. To achieve this mission, QCI need to play an integrating role such that institutions exist to propagate quality in all dimensions and apply it to all sectors. In fact most of the current quality initiatives are focussed on manufacturing sector and large gaps are in government, healthcare and education; a good balance therefore is required in the functioning of QCI. The experience of the manufacturing sector is valuable and need to be channelized into other sectors. Also, dimensions such as research & publications need attention if quality is to be developed holistically.

In order to play the above role, QCI has been restructured to have active representation & participation from all sectors specific associations and bodies of quality professionals, besides the existing membership of government, apex industry federations & consumer organisations. National Board for Quality Promotion (NBQP) has been entrusted with the task of taking this forward and co-ordinating with all stake holders to promote quality in their respective areas of influence.

Given the above, the emerging role of NBQP will be:

1. **Uniting Sectors:** bringing professionals from government, industry (both manufacturing and service), education, healthcare and the social sector together to make available integrated knowledge.
2. **Research and academics:** enable research and academic courses on quality
3. **Publications:** publish newsletter, journals, research papers and books
4. **Conventions:** hold conventions and exhibition on quality
5. **Awards:** design and create uniquely Indian quality awards for organizations and individuals
6. **Campaign:** promote awareness of quality in all spheres throughout the country.
7. **Certification of personnel:** Put in place a wholly Indian programme facilitating for competence based certification of individual professionals

In order to play the above role, NBQP has been suitably restructured to have representation from sector specific associations, bodies of quality professionals, besides government, apex industry federation and consumer organisations.

The composition of reconstituted NBQP is placed at **Annexure A**.

India today has the power to provide leadership to the world in quality. We are in a position to influence the direction the quality will take, instead of just absorbing whatever happen elsewhere in the world. We can play this important role, if we can unite, develop synergy and function as one. Restructured QCI/NBQP is mandated to make this happen. In this context, it is equally important to have voluntary contribution from hundreds of thousands of quality professionals from all parts of the country. In order to achieve this, membership scheme for individuals and the organisations is being launched on 19th February 2010. The scheme is aimed at providing opportunity for professionals in their respective endeavour of work in their respective geographic area of operation in realising quality mission, "Quality for National Well Being".

In order to give strategic direction and co-ordinating of work relating to the membership, divisions & committees are being formed at QCI/NBQP.

Division: Sector specific

Committees: Function specific

S. No.	Division / Committee	Title	Possible Chairman
1	Division	Government/Public Services	
2	Division	Healthcare	
3	Division	Education	
4	Division	Manufacturing	
5	Division	Infrastructure	
6	Committee	Conventions	
7	Committee	Research & Academics	
8	Committee	Publication	
9	Committee	Certification	
10	Committee	Award	
11	Committee	Campaign	
12	Committee	Membership	

Each division and committee is to be chaired by an expert belonging to related sector and function respectively. The division and committees will have their work plan and programmes approved by NBQP.

3. Membership

3.1 Membership Type

Presently two principal types of membership will be operated; namely, individual and organisation membership. There will be different categories of membership under each type with different fee structure. This is shown in point no. 5.

3.2 Membership benefits, privileges, rights and duties

The members shall have privilege to receive quality promotional material and participate in the National Quality campaign (NQC) activities. Individual member can opt to be part of one of the sector specific division. As the name suggests, such members shall be involved with the professional activities related to quality promotion and not to mix with membership of COUNCIL, the professional members will not have voting rights in the 38-members council.

Members will also be given discount on publication of QCI and seminars/programmes organized by QCI.

The organisational members will be entitled to register appropriate number employees as individual members. All members shall conduct themselves according to NBQP code of ethics. A sample code of ethics is attached as Annexure B.

Membership Type	Category	Entitlement to free registration
Organisational (Corporate)	Corporate Small (Turnover up to 10 Crores)	5
	Corporate Medium (Turnover up to 10 – 100 Crores)	8
	Corporate Large (Turnover above 100 Crores)	10
Hospital	Small Hospital (up to 50 Beds)	5
	Medium Hospital (50 – 200 Beds)	8
	Big Hospital (above 200 Beds)	10
Education	School	2
	College	2
	Higher / Professional Institute	5
NGO's		1

4. Chapter

Members will be encouraged to form chapters to function as extended arm of NBQP in their respective geographical regions.

A group of members belonging to a particular geographical area may apply to membership committee for forming a chapter. A chapter can be formed with a minimum of 50 members. Each chapter has to elect a chairperson. The work plan of the chapter has to be submitted to NBQP. This may include holding of seminars/ programmes, talks or such events to promote quality in that particular region. Chapters shall not operate as a body separate and distinct from NBQP. The chapter must obtain prior approval of budgets for the work plans and programmes and events. Chapters must maintain financial statements with respect to the programmes and events conducted. Any chapter that fails to maintain a good standing may be dissolved by NBQP.

5. Membership fee structure

Membership Type	Category	Proposed Fee
Organisational (Corporate)	Corporate Small (Turnover up to 10 Crores)	Rs. 5,000/- annual
	Corporate Medium (Turnover up to 10 – 100 Crores)	Rs. 10,000/- annual
	Corporate Large (Turnover above 100 Crores)	Rs. 20,000/- annual
Hospital	Small Hospital (up to 50 Beds)	Rs. 5,000/- annual
	Medium Hospital (50 – 200 Beds)	Rs. 10,000/- annual
	Big Hospital (above 200 Beds)	Rs. 20,000/- annual
Education	School	Rs. 1,000/- annual
	College	Rs. 2,000/- annual
	Higher / Professional Institute	Rs. 5,000/- annual

NGO's		Rs. 1,000/- annual
Individual	Associate Member (Quality Practitioner with 3 years experience)	Rs. 1,000/- annual
	Full member (Quality Practitioner with 5 years experience)	Rs. 1,500/- annual
	Life Member (Quality practitioner with 5 years experience)	Rs. 10,000/- (one time)
	Fellow (By Invitation only)	Nil

6. Operation of the membership scheme

The financial year for membership shall begin on 1 January and shall end on 31 December of the year. Any person or organisation desiring to become a member of QCI shall duly complete and submit the form for application of QCI membership alongwith applicable annual fees. Membership has to be renewed every year.

Composition of Re-constituted NBQP

Annexure A

Chairman	1	
Representatives of Apex Industry Associations;	4	CII, FICCI, ASSOCHAM, IMC
Representatives from manufacturing sectors associations	4	<ul style="list-style-type: none"> ▪ Automotive Components Manufacturers Associations (ACMA) ▪ Indian Machine Tools Manufacturers Association (IMTMA) ▪ Indian Electrical & Electronics Manufacturers' Association (IEEMA) ▪ Bombay Textile Research Association (BTRA)
Representatives from Service Sectors	4	<ul style="list-style-type: none"> ▪ Indian Medical Association (IMA) – representing healthcare ▪ NASSCOM – representing IT and ITES ▪ Administrative Staff College of India (ASCI) ▪ Hotel Association of India (HAI) – representing hospitality
Representatives from Government	4	<ul style="list-style-type: none"> ▪ Department of Industrial Policy and Promotion (DIPP) ▪ Department of Consumer Affairs ▪ Ministry of Human Resources Development Ministry of Railways
Representatives of Bodies of Quality Professionals	7	<ul style="list-style-type: none"> ▪ National Productivity Council (NPC) ▪ Indian Society for Quality (ISQ) ▪ National Institute of Quality and Reliability (NIQR) ▪ National Centre for Quality Management (NCQM) ▪ Quality Circle Forum of India (QCFI) ▪ Indian Statistical Institute (ISI) ▪ National Safety Council
Representative from Consumer Body	1	<ul style="list-style-type: none"> • Consumer Coordination Council
Secretary General, QCI	1	
Total Members	26	

Annexure B

Code of Ethics

QCI members shall promote the dignity of the profession and shall be committed to

- Practicing the profession with honesty, integrity, and accountability
- Respecting all laws and avoiding involvement in any false, fraudulent or deceptive activity
- Striving to increase the competence and prestige of quality profession
- Maintaining membership as a means for promoting quality and professional growth and avoiding the use of such membership for the sole purpose of solicitation of business or for personal financial gain
- Continue with professional development of self and aiding the same for other colleagues