

Proceedings of the 18th Annual Meeting of QCI
September 20, 2016,
Jarcanda Hall-2, Habitat World at India Habitat Centre, New Delhi-

a. Welcome

The 18th Annual Meeting of QCI was held on 20.9.2016 at Jacaranda Hall-2, India Habitat Centre from 1100 hrs to 1330 hrs.

The list of Members present during the meeting is placed at **Annexure-1**. Leave of absence was granted to the Members who could not attend the meeting. It was noted that there was quorum (one -third) for the meeting.

Chairman welcomed the members and apprised them about the major accomplishments of QCI on quality across various sectors and the huge amount of work that has been taken up since the last annual meeting to help improve quality in the country. One of the areas, where QCI efforts were significantly recognised is helping the Government with the Swachh Bharat initiatives. Chairman, QCI highlighted how QCI has been measuring quality and impact of cleanliness drive initially in 75 cities and now gearing up for 500 cities survey which would eventually cover 4041 cities. He mentioned in his address that certain cities once self-declared as ODF, QCI inspectors are sent to validate the on ground reality of their declaration. He informed, 150 towns in Gujarat have declared as ODF. Chairman lauded the initiatives to improve the quality; which was visible at the 11th National Quality conclave and the role of QCI to implement and monitor many schemes of the Government. He expressed that in the next few years QCI will start helping private companies and the state governments in improving quality at local level. He also informed that the past year has been very successful and the focus on quality has taken a huge leap forward. He mentioned the ZED programme which started as a Unit has double the size now becoming a Division.

The Members were then shown a film compilation of many of the recent QCI initiatives which brought laurels to the organization in press, media and social media.

Secretary General, QCI welcomed the members and also apprised them about the completion of tenure of two Board Chairman and some members of the Council. He also informed that the process of induction of new members would be initiated and a final adieu to the outgoing members will be given.

b. Adoption of the Agenda

Members adopted the agenda as circulated

c. Confirmation of the proceedings of the 17th Annual Meeting of the Council and Extraordinary General Meeting held on 29.10.15

Since 'no comments' were received on the circulated minutes of the 17th Meeting of the Council held on 11.9.15 and the Extraordinary General Meeting held on 29.10.15, the minutes were confirmed.

d. Members approved Action taken on proceedings of the 17th Annual Meeting and Extraordinary General Meeting of QCI as circulated.

FOR RATIFICATION**18.1 Administration & Accounts****18.1.1 FOR RATIFICATION;**

- a) **Ratification of Annual Audited Accounts, Annual Report, Management Reply & relevant resolution for Income Tax for the financial year 2015-16.**

SG informed that the Annual Audited Accounts was approved by the GB in its 46th meeting held on July 7, 2016 and the Annual Report was approved by GB via circulation on mail and is put up for ratification. The same was ratified.

The Chairman, (Finance Committee) apprised the members that the Income & Expenditure figures has been very encouraging and the turnover of QCI has increased and a sizable surplus has been created.

SG apprised the members, the filing of returns on Accounts of QCI to the Income tax department on or before 30.09.2016 has been complied with. The statutory auditor also made the following observations:

- a. During audit no mismanagement of resources was found by the auditors. No instance of transfer of profits to any member of the Council was also reported.
- b. With the above clarifications the auditors' report and management reply were approved.

Acknowledging the role of Chairman (FC), the Chairman, QCI mentioned that Finance Committee has made efforts to set up processes in the accounts and as against number of comments last year, this year there are very few observations. The Chairman also complimented smooth closing of accounts and efforts of everyone involved in completing the task.

The Statutory Auditor confirmed, this year it has been good. Audit went about smoothly, except one or two procedural matters there was nothing worthwhile to report.

The Council approved and ratified the Annual Accounts, Annual Report and Resolution for financial Year 2015-16.

b) Performance of QCI & its Boards 1st Qtr 2016-17.

SG informed that the budgeted income and expenditure of Q1 has been approved by the GB in its 46th meeting held on July 7, 2016 and the same is significantly higher as compared to the previous year.

Chairman apprised, looking at the figures of August, 2015 to August, 2016; comparison statement it was visible the finances are in reasonable shape which describes the level of activity is significantly higher than last year. The demand is dramatically increasing and warned that rather than focussing on

revenue the organization must focus on improving the quality of life of citizens across sectors.

The members were also informed that in a significant discussion, now that QCI is self-reliant and self-sustaining it has communicated to the DIPP that it can move away from receiving plan funds from the Govt and would continue doing the activities from its own resources. However, QCI would continue to be paid for the projects / schemes of DIPP as it is doing with all other Ministries. The final decision is yet to be taken by the DIPP.

The members noted the performance and the same was ratified.

c) Budget for the financial year 2016-17.

SG apprised the members about the Budget for FY 2015-16. The same was noted and ratified.

18.2 QCI opened an account with HDFC Bank for ZED

The members were apprised, the project of ZED being of national importance and handled by QCI, there was a requirement to open a separate Bank Account to manage the financials for ZED. The matter was ratified.

18.3 Appointment of Statutory Auditor for QCI during the financial year 2016-17 and to fix remuneration.

The statutory auditor was asked to leave the room while the proposal was discussed. SG informed the members that the appointment of Statutory Auditor was to be done with approval of AGM to maintain the continuity. The AGM approved to continue the statutory auditor for the year 2016-17 as per the initial understanding where in, he was appointed initially for a period of 3 years. The AGM also agreed to the proposal to increase the remuneration to three times the existing remuneration based on three fold increase in auditable transactions.

The statutory auditor thanked the Council for giving this opportunity to them.

FOR INFORMATION

18.4 MoU signed with various organizations;

- a) QCI signed MOU with Maruti Centre of Excellence on 26.11.15.
- b) QCI signed MOU with Association of Lady Entrepreneurs of India (ALEAP) on 1.12.15.
- c) QCI signed MOU with FICCI on 23.12.15.
- d) QCI signed MOU with National Council for Teacher Education (NCTE) on 6.1.16.
- e) QCI signed MOU with Tata Chemicals Ltd. On 8.1.16.
- f) QCI signed MOU with International Pops Elimination Network (IPEN) on 27.4.16,

Members noted the initiatives.



18.5 Status on Creation of ZED Division.

Members noted the information about creation of ZED Division.

18.6 Status on transfer of NABL to QCI.

SG apprised the members regarding transfer of NABL to QCI. NABL being an accrediting body, consolidating all accreditation bodies under one roof was long overdue. The Process started two years back, and formal orders are now in place wherein, the transfer of NABL from one Ministry to another Ministry i.e., Deptt of Science and Technology to DIPP was done initially and now the same has been transferred to QCI vide office order of DIPP dt. 27.7.16. SG thanked Jt. Secretary, DIPP for his efforts and initiatives in getting NAB transferred to QCI.

Eventually, QCI is now in the process of streamlining the statutory requirements, mapping the structure of the organization and aligning with QCI. This entire process of amalgamation is likely to be completed by December, 2016. The Statutory compliance for amalgamation is going on.

18.7 PIL Status - Dr. B N P Singh filed a PIL in the Delhi High Court.

SG informed the members about the PIL by Dr. BNP Singh contesting non-compliance of government orders and OM by Ministry of Finance by the Council. It was apprised, Hon'ble High Court had directed MoE / DIPP to give a joint affidavit in the court as to whether it is required to follow the government directives. The M/o Finance and DIPP submitted a joint affidavit stating that QCI is not a partly or fully funded autonomous organization since no funds are taken from the govt. The High Court has been pleased to dismiss the PIL.

18.8 Status on Tenure of the Chairman of the Boards.

The Members were apprised by SG about the tenure of the present chairman of the Boards. He mentioned that Mr. S. Chandrasekhar, Chairman NABET and Mr. N. Kumar NABCB have completed two terms with QCI. Chairman and SG placed on record their deep appreciation on behalf of QCI and its Boards for significant contribution by the outgoing Chairmen of NABCB and NABET. The CEO of the respective Board also thanked them for their guidance during the tenure. A token of appreciation for the outgoing Chairmen on behalf of QCI would be sent to them. The members were apprised by SG that QCI would be writing to all the chambers for fresh nominations.



It was also informed that Dr Nandkumar Jairam, Chairman, NABH and Mr. R. Mukundan, Chairman, NBQP have completed one term with QCI and also mentioned about their active participation and keen interest in QCI activities. Members were informed that Dr Nandkumar Jairam and Mr. Mukundan have agreed to continue for the second term.

18.9 Status on nomination of Members of the Council.

It was informed that in the present composition of the Council, few Members (other than ex-officio) have completed two terms [2012-14 & 2014-16] with QCI. Hence, these members shall relinquish their position.

The outgoing Members were acknowledged and thanked for their active participation and suggestions during the meetings of QCI and were bid farewell with a token of appreciation. It was also apprised that the process to appoint new Members will be initiated soon.

18.10 Status of Income Tax Appeals before Commissioner –Appeal, Income Tax Department and before Income Tax Appellate Tribunal.

The Members were apprised of the appeals filed by QCI before Commissioner–Appeal, Income Tax Department that the activities of QCI are charitable under Section 2(15) of income tax act for AY 2010-11, 2011-12 and 2012-13. The GB was informed that the Commissioner–Appeal, IT Department disposed-off the Appeal for AY 2010-11, 2011-12 and 2012-13 in favour of QCI treating its activities as Charitable. The IT Department filed an appeal before IT Appellate Tribunal for AY 2009-10 and the case was disposed-off treating the Income of QCI as Charitable Activities. The Income Tax Department has gone to Income Tax Appellate Tribunal, New Delhi for AY 2010-11, 2011-12 & 2012-13

The Members noted the above status.

18.11 Status of QCI's case before Customs, Excise and Service Tax Appellate Tribunal.

The members were apprised that M/s Luthra and Luthra have been hired to deal with the case of service tax. The QCI has contested that its work does not fall within the ambit of technical inspections and certification. QCI only validates and checks competence of certification bodies and inspection bodies. The decision in the matter will have far reaching consequences. This matter has also been ratified by the GB in its 46th meeting held on 7.7.16.

The Members noted the above status.

18.12 Status of the activities of QCI and its Boards;

18.12.1 National Board for Quality Promotion (NBQP)- Update on activities is given in Annual Report. CEO, NBQP also made a brief presentation. Members noted the status.

- 18.12.2 National Accreditation Board for Certification Bodies (NABCB)-** Update on activities is given in Annual Report. CEO, NABCB also made a brief presentation. Members noted the status.
- 18.12.3 National Accreditation Board for Education and Training (NABET) -** Update on activities is given in Annual Report. CEO, NABET also made a brief presentation. Members noted the status.
- 18.12.4 National Accreditation for Hospital & Healthcare Providers (NABH) -** Update on activities is given in Annual Report. CEO, NABH also made a brief presentation. Members noted the status.
- 18.12.5 QCI -Projects -** Update on activities is given in Annual Report. SG also made a brief presentation. Members noted the status.
- 18.13 Any other item with the permission of the chair.**

After completion of the formal agenda the forum was open for comments / views and discussion from the members present during the meeting.

Shri Pradip Wig, ASSOCHAM	<p>Mr Wig opined as QCI is a Self-funding organisation, HR Manual needs to be speeded up. He also said, Accreditation has been achieved but improving the quality of life and manufacturing should be aimed for looking into the whole spectrum. He was of the view, the country is still lacking to meet the international standards. Mechanism need to be created to tackle the same so that image of the country as far as exports in other industries except Automobile is concerned meets the standards.</p> <p>The Chairman shared his view that only a few industries eg automobile industry meets the world standards and top five hundred hospitals which is a relatively small number as compared to more than 80000 hospitals which exist in the country. He also pointed out that QCI's initiative in ZED was to try and help MSME to improve their productivity, competence and quality.</p>
Mr M A Patil, FICCI	Sh Patil raised his concern about Environmental control systems, to monitor through a trigger based approach. He suggested a mechanism may be put in place under QCI to help improve the water plants and Air quality e.g. CMS installation
Surender Sharma, CCC	He insisted that QCI can organise a workshop for the consumers on Food Security. Mr Jauhri informed NABCB often takes up such initiatives. It was desired that a workshop for all organizations working for consumers in the country may be brought under QCI.

<p>Sh D K Aswal, National Physical lab</p>	<p>Quality depends on the reliability of measurement. He was of the view that during the Odd Even in Delhi traffic there was no calibration process adopted in the country to measure the air quality. Since then, it has taken 8 months to develop the equipment.</p> <p>Sh Relia informed, NABL is actively involved in calibration of medical devices and closely working with NPL. He informed practices and things are gearing up in this area, however the personnel are not much trained to handle the equipment's and therefore wherever it exists they are working in isolation.</p> <p>Chairman QCI opined it is a big aspirational requirement and parameters are required. Mr Pandey of Indian Society for Quality opined QCI can work at a macro level to monitor the chain of traceability.</p>
<p>Sh J Janardhan, DGQA</p>	<p>DGQA is second party quality assurance body for defence. As far as security of our country is concerned which is a prime concern, QCI as third party quality assurance can be helpful for the Defence. He wanted to know, How much QCI is geared up to take up defence related projects.</p> <p>Chairman QCI opined, our charter is to help quality in every aspect. It is easier to help where the door is open. In various forums, we have offered to help. QCI does not have a force of law, it's voluntary. Defence has to come forward and ask QCI what it wants us to be doing for defence sector.</p> <p>SG informed, that QCI already has experts in Defence and ZED defence is a separate stream already working on MSMEs under defence sector. QCI is keen and open to help the Defence sector</p>
<p>Jitendra Pareek, IIA</p>	<p>Mr Jitendra shared his concern that ISO 9000 certification is often a very corrupt area for SMSEs, and there are reports of certification being bought by paying between Rs 5000-15000. This does not help improve Quality overall , and QCI should do something about it. Chairman QCI, replied ISO certifications have seen many fraudulent certifications. . Those are issued by certification bodies which are accredited by various other bodies operating in India over which QCI has no control as GOI has allowed these accreditation agencies to operate in India.. QCI has been extremely tough on its certification bodies who indulge in such malpractices, and we are confident our certifications are valid. Due to our stiff stance QCI has to face court proceedings and around 30 court cases are being dealt with as the certification body found cheating were thrown out. We take Quality very-very seriously. QCIMOM will appeal to the Government to regulate</p>

	other Accreditation Agencies as they do in many other countries .
	Sh Jitendra suggested for a Redressal Cell to look into such instances
Chairman, QCI	Chairman also apprised the initiative of QCI in relevance to the Delhi NCR Project about Geo tagging of toilets.

Chairman, QCI concluded the meeting that QCI has capabilities to scale up and is handling prestigious Govt. projects. The activities of QCI are accelerating and has demonstrated its leverage of completing its work in a time frame.

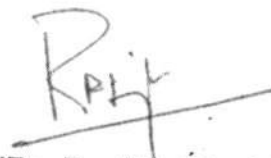
18.14 Vote of thanks


The following are the names who completed their tenure and membership (two terms: 2012-14 & 2014-16) of the Council [Ref. Item no.18.8 & 18.9] and were given a token of appreciation for their vital contributions during their term by Chairman, QCI. Chairman and SG thanked the outgoing Chairmen of NABET & NABCB and Members for this successful association with QCI /Boards. The token will be sent across to them who could not be a part of today's meeting due to pre-occupation.

Chairman of Board
Mr. S. Chandrasekhar, NABET
Mr. N Kumar, NABCB
Members of the Council
Indian Industries Association
Indian society for Quality
National Institute for quality & Reliability
IMTMA
IEEMA
IMA
SIAM
ACMA
ICC
BTRA
ASCI
NASSCOM
HAI

It was also desired that the outgoing Members ~~may~~ continue till fresh nominations are done by Chairman, QCI.

The Meeting ended with a Vote of Thanks to the Chair.


(Dr. Ravi P. Singh)
Secretary General


(A. Zainulbhai)
Chairman

Date : 20th Sept., 2016
Place : New Delhi

List of Members attended
18th Council Meeting of QCI, held on 20th September, 2016

Sl. No.	Name	Organization
1	Mr. Adil Zainulbhi	Chairman – QCI
2	Mr. G. R. Raghavender	Director – DIPP
3	Mr. K.B. Agarwal	Addl. Secretary, M/o Health
4	Mr. A.K.M. Sharma	RITES[Rep. of Chair – NABET]
5	Mr. Anil Relia	DST / NABL
6	Ms. Tanu Singh	Department of Consumer Affairs
7	Mr. M.A. Patil	FICCI
8	Mr. C.N. Sinha	CII
9	Mr. Pradeep Wig	ASSOCHAM
10	Dr. D.R. Rai	Indian Medical Association
11	Mr. A.K. Sharma	STQC
12	Ms. Neelam Singhal	Department of Telecommunication
	Mr. Rajesh Sharma	
13	Mr. S. Verma	Consumer Coordination Council
	Mr. S.C. Sharma	
	Mr.S.K. Dhawan	
14	Mr. D.K. Aswal	National Physical Laboratory
15	Mr. Achal Nath	President – Indian Machine Tools Mfrs. Association (IMTMA)
16	Mr. A.K. Pandey	Indian Society for Quality
17	Mr. J. Janardhan	DGQA
18	Mr. P.K. Aggarwal	NIQR
19	Ms. Anita Gupta	IEEMA
20	Mr. Jitendra Pareek	Indian Industry Association
21	Dr. Ravi P. Singh	Secretary General

Invitees:-

1	Mr. S. K. Sarkar	Chair – Finance Committee, QCI
2	Sh. P.K. Singhal, CA,	Statutory Auditor, QCI

Secretariat:-

1	Dr. K. K. Kalra	CEO- NABH
2	Mr. Vipin Sahni	CEO- NABET
3	Mr. Anil Jauhri	CEO – NABCB
4	Mr. C. K. Biswas	CEO – NBQP
5	Dr. Aradhana Chopra	Joint Director, NABET & Chief Ethics Officer



Leave Granted

1	Mr. R.Mukundan, Chair-NBQP
2	Mr. N. Kumar, Chair-NABCB
3	Dr. Nandakumar Jairam, Chair- NABH
4	President – Indian Chemical Council (ICC)
5	President – SIAM
6	President – Hotel Association of India (HAI)
7	Director General – Administrative Staff College of India (ASCI)
8	President – NASSCOM
9	Director General, Bureau of Indian Standards
10	President – Federation of Indian Export Organization (FIEO)
11	Secretary Department of Commerce
12	Director General – CSIR
13	Chairman, Ministry of Railway
14	President, Indian Merchant Chambers
15	President, ACMA
16	President – Bombay Textile Research Association (BTRA)