## QUALITY COUNCIL OF INDIA

## MINUTES OF THE 64 ${ }^{\text {th }}$ GOVERNING BODY MEETING OF QCI HELD ON

SEPTEMBER 22, 2021

The meeting of the $64^{\text {th }}$ Governing Body was held on September 22, 2021 through Video Conferencing mode at 1100 hrs .

The list of members who attended the meeting is annexed at Annexure - $A$ (Page No. 9-10)

## Welcome Note

The Chairperson welcomed all the members present through the virtual mode and confirmed the quorum for the meeting.

The meeting began with a tribute to Late Shri. K.C. Mehra, Ex-chairperson, NBQP followed by one-minute silence observed by all members in his fond memory. Secretary General, QCI expressed his sincere gratitude towards Late Shri K.C. Mehra, remembering his contributions in the expansion of various activities of NBQP, his illustrious career and vibrant personality.

Thereafter, a small video was presented for the esteemed board members about various activities which the Boards and Divisions had completed since the last Governing Body meeting.

Chairperson, QCI then welcomed all the members and informed about the wide range of activities being undertaken by QCI. He also informed that at the end of the meeting, the team will be sharing details of few important activities. He informed the members that QCI will complete 25 years of its establishment on January 21, 2022 and we feel that it is great time to not only celebrate the journey so far but also envisage and put in place a set of activities that will make the next 25 years even more successful. He informed the members that we will share the wonderful ideas shared by the Chairmen of QCI Boards and requested the members to share their thoughts too. He also informed that it will not be a one-day event but we will also use it as a launchpad to put in place infrastructure and activities required to make the coming years successful.

The Chairperson, QCI apprised the members that the Audited Annual Accounts of QCl will be presented to the Governing Body members in the meeting and expressed his delight that QCl has received a Clean report from the auditors this year which is a good step into the future. He appreciated the efforts of the Finance Committee for its guidance and congratulated the Finance \& Accounts team on the results.

Chairperson, QCI also informed the members that subsequent to the announcement of the National Infrastructure Pipeline (NIP) aimed at aggregating, improving and attracting investments into infrastructure projects across the country, the Hon'ble Prime Minister and Hon'ble Finance Minister, QCI has been getting requests from various Ministries/Departments including the Department of Revenue, Cabinet Secretary etc. for being part of the
implementation of NIP. QCI has been approached to help in developing and improving project management frameworks for such initiatives launched by the government. The role of QCI in such government initiatives of importance and scale has validated the quality work QCI has been delivering towards nation building. The Chairperson closed the welcome note by stating that it would be a great pleasure to meet the members physically in the next Board meeting.

The Chairperson requested the Secretary General to take up the formal discussion on the agenda.

## a. Adoption of Agenda

The agenda was adopted with the permission of the Chair. It was informed that Item No. 64.3.6 and 64.3.7 have been added as tabled agenda items and Item No. 64.1.4 has been withdrawn on the suggestions of the Statutory Auditors and on account of extension of form filing dates and shall be presented for approval in the next Governing Body Meeting.
b. Confirmation of the Proceedings of the $63^{\text {rd }}$ Governing Body Meeting

The Governing Body confirmed its proceedings for the $63^{\text {rd }}$ Governing Body meeting held on June 30, 2021 (as circulated after incorporating comments received from Chairperson, NABL).
c. Action taken on the Proceedings of the $63^{\text {rd }}$ Governing Body Meeting

The 'Action Taken Report' on the proceedings of the $63^{\text {rd }}$ Governing Body meeting circulated to all Governing Body members was noted by the Governing Body. It was informed that all actions, wherever required were duly taken.
I. Items for Consideration and Approval of the Governing Body

Item No. 64.1.1 : To consider the Annual Report for the Financial Year 2020-2021
The Secretary General, QCI informed the board members that in the $63^{\text {rd }}$ Governing Body meeting the Draft Annual Report for the Financial Year 2020-2021 was circulated to the members and the final Annual Report including the Audited Annual Accounts is placed for the consideration of the Governing Body.

The Governing Body recommended the placing of the Annual Report to the Governing Council for approval in its forthcoming meeting.

Item No. 64.1.2 : To consider Audited Annual Accounts along with Statutory Auditor's Report for the period April 01, 2020 to March 31, 2021

The Secretary General, QCI invited the Chairperson, Finance Committee to lay the foundation for the Statutory Auditors presentation and brief the Governing Body members of the overall
financial performance of QCI for the Financial Year starting April 01, 2020 to March 31, 2021. The Chairperson, Finance Committee apprised the members that the audited financial statement of QCl for the FY 2020-2021 show a healthy financial standing and a qualification free report. Members of the Finance Committee congratulated the QCI team on their efforts and emphasized that the next focus would now be on process improvement.

Representatives from M/s Walker Chandiok \& Co. LLP were invited to deliver a short presentation on the audited financial results of QCl and their observations on the same. They informed the members that the qualification for unreconciled amount as highlighted in the previous year report has been dropped as the major part of the amount has been reconciled. They further informed that despite the fire incident at the QCI Head Office, they have been able to audit the documents reproduced by the team through online recovery. They emphasized on the need for implementation of an ERP \& DMS System for better future performance and as a learning from the events so far.

The Governing Body noted the comments made by the auditors and emphasized on the need for implementation of an ERP across QCI and its Boards for streamlining of processes and bringing efficiency. The Chairperson, QCl requested the Secretary General to present an update in this direction in the next Governing Body Meeting.

The Governing Body recommended the placing of the Financial Statements and Statutory Audit Report before the Governing Council in its forthcoming meeting for its approval.

Item No. 64.1.3 : To consider Re-appointment of M/s Walker Chandiok \& Co. LLP as Statutory Auditors for the Financial Year 2021-2022

The Secretary General, QCI and Chairperson, Finance Committee informed the members that $\mathrm{M} / \mathrm{s}$ Walker Chandiok \& Co. LLP have been performing the statutory audit for three years and have performed reasonably well and therefore they may be re-appointed as Statutory Auditors of QCI for the Financial Year 2020-2021 at an annual fee of Rs. 9.25 Lakhs plus taxes including out of pocket expense and the fee for preparation and filling of Form 10B under Income Tax Act.

The Governing Body concurred with the recommendations of the Finance Committee and recommended it for placing before the Governing Council.

## II. Item for Ratification of the Governing Body

Item No. 64.2.1 : To ratify revised constitution of QCI constituent Boards (NABL \& NBQP)

The Governing Body after going through the changes presented in the constitution of NABL \& NBQP on account of non-acceptance of few members, ratified the revised constitution of the QCI Boards, NABL \& NBQP placed at Annexure-B.

The Chairperson, QCI requested the members to suggest some experts who can contribute towards the progress of the QCI Boards. The Secretary General, QCI also informed about the institutionalisation of advisory groups across QCI Boards in addition to the statutory Boards as has been done by NABH under the guidance of Dr. B.K Rao. He further requested the Board Chairpersons to initiate this exercise in their respective domains/Boards.

## III. Items for Information of the Governing Body

Item No.64.3.1 : To note the financial performance of QCl and its Boards from April 01, 2021 to June 30, 2021 (Quarter 1) and July 01, 2021 to September 18, 2021 (Quarter 2)

The Secretary General, QCI briefed the Governing Body members of the below financial performance of QCl as per the details below:
a. During the $1^{\text {st }}$ Quarter of the Financial Year 2021-2022, the Boards and QCI, have earned total Income of ₹6,516 Lakhs against the budgeted Income of ₹ 6,395 Lakhs (being $102 \%$ of the budgeted income) and the total Expenditure has been ₹2,305 Lakhs against the budgeted Expenditure of ₹ 4,166 Lakhs (being 55\% of the budgeted expenditure) for the period April 01, 2021 to June 30, 2021.
b. During the $2^{\text {nd }}$ Quarter of the Financial Year 2021-2022, the Boards and QCI, have earned total Income of ₹5,872 Lakhs against the budgeted Income of ₹6,951 Lakhs (being 84\% of the budgeted income) and the total Expenditure has been ₹ 3,276 Lakhs against the budgeted Expenditure of ₹ 4,528 Lakhs (being $72 \%$ of budgeted expenditure) for the period July 01, 2021 to September 18, 2021.

The Secretary General further presented the annual performance and growth trends to the members.

The Governing Body noted the same.

Item No.64.3.2 : a. To note receiving of Income Tax Refund from Income Tax Department

The Governing Body noted that QCl has received a refund of ₹2,09,15,746 during the reporting period and only ₹1,37,95,725 is pending, no appeal is pending with the Income Tax Department.
b. To note recent development of QCl's Income Tax Appeal before Commissioner- Appeal, Income Tax Department and before Income Tax Appellate Tribunal

The Governing Body noted the status of pending appeal with CIT (Appeal) and the receipt of Notice received under Sec 148 of the Income Tax Act, 1961 for the assessment years 2016-17 \& 201516 respectively.

Item No. 64.3.3 : To note recruitment against the vacant sanctioned posts

The Secretary General, QCl informed the Governing Body that considering the expansion in activities in QCI Boards \& Divisions, QCl is initiating recruitment process against the sanctioned posts as per the request received from concerned Board/division.

The Governing Body received the information.
Item No. 64.3.4 : To note the employee relieved from service of QCl during the period of report

The Governing Body received the information.
Item No. 64.3.5 : Initiation of process for appointment of Chairperson, NABET

The Secretary General informed the members that the matter regarding appointment of Chairperson, NABET is in process and till the appointment of new Chairperson, NABET and re-constitution of Board, the term of existing Board members shall continue.

The Governing Body noted the above.

Item No. 64.3.6 : a. To place on record information about the update on activities of Boards, Divisions \& Cells during the reporting period by Designated Incharge/CEO

The status circulated along with the agenda was considered as read. The Governing Body noted the same.
b. To present and discuss few key projects.

The respective teams along with Secretary General, QCI apprised the Governing Body of the key projects \& initiatives undertaken/being undertaken by QCI.

Item No. 64.3.7 : To note initiation of process for joint initiatives/schemes by Ministry of Commerce \& Industry with QCl as separate entities/divisions for smooth nationalised operations

The Chairperson, $\mathrm{QCl} \&$ Secretary General, QCl briefed the members on the features and development about the below mentioned initiatives of national importance being undertaken by QCI with the MoC\&I.
i. Open Network for Digital Commerce (ONDC): Chairperson informed the members that with the support and encouragement of Hon'ble Minister of Commerce \& Industry, senior officials at DPIIT and other stakeholders, the idea regarding ONDC has considerably advanced and would need to be instituted as a separate organisation eventually (as a Sec 8 company). However, it has been decided that in the interim QCI will play a co-ordinating role for incubating the idea under overall guidance of the Advisory Committee constituted by the DPIIT. The initial funds for the Pilot have been sanctioned by the DPIIT and it will be scaled up as a project till funding from other sources is procured.
ii. Made in India (MII): The members deliberated on the idea and concept of such a label and the queries/concerns were addressed by Ms. Manmeet Nanda, JS, DPIIT and Secretary General, QCI. It was further informed that the label is at conceptual stage right now and has gone through several layers of deliberations with the concerned Ministries. As the idea evolves, the initiative shall be institutionalised as a division/board within QCI and eventually as a separate organisation.

The Governing Body members noted the above.

## Item No. 64.3.8 : To note Constitution of Pay Revision Committee

The Secretary General, QCI informed the members that Pay revision exercise has been taken up by QCl every 4 years in the past and was last done in the year 2016. However, due to Covid, it could not be taken up in 2020. Therefore, to bring QCI pay bands at par with other similar organisations and to remain competitive in the market, the following Committee has been constituted based on the suggestions of the Finance Committee, QCl and approval of Chairperson, QCI. The committee shall be mandated to review the existing QCI CTC structure vis-a-vis QCI cadres (for technical and non -technical posts) and make recommendations on the CTC which shall be applicable to each cadre/level of sanctioned post.

1. Secretary General, QCl - Chairperson of the Committee
2. Member, Finance Committee (To be nominated by Chairperson, Finance Committee)
3. Sh. Anil Relia, PPID Head (Member)
4. External Expert nominated by Chairperson, QCI (Member)
5. In charge, Finance Division QCI (Member Secretary)

It was desired that a comprehensive exercise may be done with the help of few HR consultants who have experience in such restructuring. The committee may submit its recommendations to Finance Committee for its review \& consideration before it is put up to the Governing Body.

The Governing Body noted the above.

## Item No. 64.4 : Any other item with the permission of the Chair

1. Mr. Vinod Sharma suggested that Panel Discussions can be organised in partnership with a media house as part of the QCl Silver Jubilee Celebrations. He further suggested that it would be great if the Hon'ble Prime Minister could suggest a key theme on quality.
2. Mr. Jitendra Pareek, Representative IIA suggested that the concept of value addition is essential for Made in India scheme and appreciated the efforts of QCl in this direction.
3. The Chairperson mentioned that considering the robust financial health of QCI, it is incumbent upon QCI to take bold steps in the area of improving quality ecosystem of the country. The challenge going forward is to identify areas and investments

Annexure- A
Attendance for $64^{\text {th }}$ Governing Body Meeting of QCI held on 22.09.2021
List of Members Present:

| 1. | Sh. Adil Zainulbhai | Chairperson, QCI |
| :---: | :--- | :--- |
| 2. | Ms. Manmeet K. Nanda | Joint Secretary, DPIIT |
| 3. | Dr. Ekta Kapoor | Representative, DST |
| 4. | Mr. Deep Kapuria | Chairperson, NABCB |
| 5. | Prof. R.K Kotnala | Chairperson, NABL |
| 6. | Mr. Sunil Mathur | Chairperson, NBQP |
| 7. | Ms. Tanusree Banerjee | Chairperson, Finance Committee |
| 8. | Sh. Kuldeep Singh | Railway Board |
| 9. | Mohd. Nahid Alam | ASSOCHAM |
| 10. | Dr. P.K. Banerjee | CII |
| 11. | Sh. Abdul Wadood | Director, NPL (CSIR) |
| 12. | Prof. Venu Gopal Achanta | STQC |
| 13. | Sh. A.K. Sharma | Department of Science \& Technology |
| 14. | Dr. Ekta Kapoor | Indian Industries Association (IIA) |
| 15. | Sh. Jitender Pareek | Electronic Industries Association of India |
| 16. | Ms. Jyotsna | Consumer Guidance Society of India |
| 17. | Sh. Vinod Sharma | Kaivalya Education Foundation (KEF) |
| 18. | Dr. M.S. Kamath | Secretary General |
| 19. | Sh. Aditya Natraj |  |
| 20. | Dr. R.P. Singh |  |

## QCI Secretariat:

| 1. | Sh. N Venkateswaran | CEO, NABL |
| :---: | :--- | :--- |
| 2. | Dr. Atul Mohan Kochhar | CEO, NABH |
| 3. | Sh. Rajesh Maheshwari | CEO, NABCB |
| 4. | Dr. Manish Kumar Jindal | CEO, NABET |
| 5. | Sh. C.K. Biswas | CEO, NBQP |
| 6. | Sh. Anil Relia | Head, PPID |
| 7. | Dr. A. Raj | Sr. Director, ZED |
| 8. | Dr. Manish Pande | Head, PADD |
| 9. | Sh. Alok Jain | Head, Training and Capacity Building Cell |
| 10. | Sh. Kuldeep Kaul | Head, Finance and Accounts, QCI |
| 11. | Sh. Aditya Thirani | Deputy Director, Finance and Accounts, QCI |
| 12. | Sh. Rudraneel Chattopadhyay | PPID |
| 13. | Sh. Saransh Agrawal | PPID |
| 14. | Sh. Manoj Joshi | PPID |
| 15. | Ms. Shriya Singh | PPID |
| 16. | Ms. Kanika Sethi | AO, QCI |

Leave Granted:

1- Dr. B.K. Rao, Chairperson, NABH
2- FICCl

Annexure-B

## Quality Council of India (QCI) <br> Revised Constitution of NABL \& NBQP

## NABL Board Members:

| S. No | Representative | Composition of Board | Status |
| :---: | :---: | :---: | :---: |
| 1 | Prof. R.K. Kotnala, Chairperson, NABL | Chairperson, NABL | Ex-Officio |
| 2 | Director General, Bureau of Indian Standards (BIS) | Representative of National Standards Body | Ex-Officio |
| 3 | Director, National Physical Laboratory (NPL) | Representative of National Metrological Institute | Ex-Officio |
| 4 | Addl. Secretary, Dept. for promotion of Industry and Internal Trade (DPIIT) | Representative of Govt. / Regulator- 1 | Ex-Officio |
| 5 | Secretary, Dept. of Science and Technology (DST) | Representative of Govt. / Regulator-2 | Ex-Officio |
| 6 | Director General Health Service, Directorate General Health Service, Ministry of Health \& Family Welfare | Representative of Govt. / Regulator-3 | Ex-Officio |
| 7 | Director General, CII | Representative of Association-1 | Ex-Officio |
| 8 | Secretary General, Federation of Indian Chambers of Commerce \& Industry (FICCI) | Representative of Association- 2 | Ex-Officio |
| 9 | Secretary General, Association of Chambers of Commerce of India (ASSOCHAM) | Representative of Association-3 | Ex-Officio |
| 10 | Director, COE <br> Histopathology, SRL Diagnostics and S.L. Raheja Hospital | NABL Accreditation Committee Chairman/Expert- 1 | Ex-Officio |
| 11 | Secretary General, Quality Council of India |  | Ex-Officio |
| 12 | CEO, NABL |  | Ex-Officio |


| S. No | Representative | Composition of Board | Proposed Organisation | Status |
| :---: | :---: | :---: | :---: | :---: |
| 13 | Secretary-cum-Scientific <br> Director, Indian <br> Pharmacopoeia <br> Commission (IPC) | Representative of Govt. / <br> Regulator- 4 | - | Accepted |
| 14 | Director, Export Inspection Council (EIC) | Representative of Govt. / Regulator- 5 | Ministry of Textile | Yet to be confirmed |
| 15 | Automotive Research Association of India | Representative of Association- 4 | - | Accepted |
| 16 | Electrical Research and Development Association (ERDA) | Representative of Association- 5 | - | Accepted |
| 17 | Vice President (R\&D), MRF Ltd | Representative of Industries-1 | - | Second Term |
| 18 | Director (IS\&P), Bharat Heavy Electricals Limited | Representative of Industries- 2 | - | Accepted |
| 19 | Vice President <br> (Technology \& New <br> Material Division), TATA <br> Steel | Representative of Industries- 3 | - | Accepted |
| 20 | Indian Oil Corporation Limited (IOCL) | Representative of Industries- 4 | - | Accepted |
| 21 | CEO, Personal Care <br> Products Business, ITC Limited | Representative of Industries- 5 | Nestle | Yet to be confirmed |
| 22 | Electronics Regional Test Laboratory (ERTL) | Representative of Laboratory 1 | - | Accepted |
| 23 | Vice President, R\&D, Dabur India | Representative of Laboratory 2 | TIC Council | Yet to be confirmed |
| 24 | Director General, Central Power Research Institute (CPRI) | Representative of Laboratory 3 | - | Accepted |
| 25 | Fare Labs Pvt Ltd. | Representative of Laboratory 4 | - | New Member |
| 26 | Special Invitees | Prof. G.L. Bhalla and Prof. N.K. Ganguly |  |  |

## NBQP Board Members:

| S. No | Representative | Composition of Board | Status |
| :---: | :--- | :--- | :---: |
| 1 | Chairperson, NBQP |  | Ex-Officio |
| 2 | Nominee ASSOCHAM | Representative of National | Ex-Officio |
|  | Apex Chambers | Ex-Officio |  |
|  | Nominee CII | Ex-Officio |  |
| 4 | Nominee FICCI | Department for Promotion of <br> Industry and Internal Trade <br> (DPIIT) | Representative of <br> Government |
| 6 | Secretary General, <br> Quality Council of India |  | Ex-Officio |
| 7 | CEO, NBQP |  | Ex-Officio |


| S. No | Representative | Composition of Board | Status |
| :---: | :---: | :---: | :---: |
| 8 | Indian Industries Association (IIA) | Representative of Manufacturing Associations | Second Term |
| 9 | VDMA (Mechanical Engineering Industry Association) |  | Second Term |
| 10 | Consumer Electronics and Appliances Manufacturers Association (CEAMA) |  | Accepted |
| 11 | Foundation for MSME Clusters |  | Second Term |
| 12 | Services Export Promotion Council (SEPC) | Representative of Service Sector | Second Term |
| 13 | Deutsche Gesellschaft für Internationale <br> Zusammenarbeit (GIZ) |  | Second Term |
| 14 | All India Management Association | Representative of Education Sector | Accepted |
| 15 | Ministry of Electronics and Information Technology (MeitY) | Representative of Government | Second Term |
| 16 | Niti Aayog |  | Accepted |
| 17 | Digital India Corporation |  | Accepted |
| 18 | The Centre for Industry 4.0 (C4i4) Lab (Kirloskar) | Quality Professional Bodies | Accepted |
| 19 | Engineering Export Promotion Council (EEPC) |  | Second Term |


| 20 | National Safety Council |  | Accepted |
| :---: | :--- | :--- | :--- |
| 21 | Schneider Electric <br> Infrastructure Limited | Large organization | Accepted |
| 22 | TATA Motors | Accepted |  |
| 23 | PHD Chamber of Commerce <br> and Industry | Representative of Regional <br> Chambers | Special <br> Invitee |

