

## **FREQUENTLY ASKED QUESTIONS (FAQ)**

### **1) Reference:- REQUIREMENT : Clause 3.5**

Whenever the auditor in the auditing process come across any case of sexual offences committed to a child or information regarding any sexual offence with a child; the auditor shall mandatorily report the matter to the police as provided under section 19 of the Protection of Children from Sexual Offences (POCSO) Act, 2012. In addition, if there is cases of child labour or any such matter where a child or children need immediate support, the auditor shall mandatorily inform the matter and seek help of Child line 1098 (Emergency helpline for children in distress).

- **In case of any disputes, is CB responsible for further investigations or QCI?**  
Joint committee of QCI and NCPCR will investigate.

### **2) Reference:- REQUIREMENT : Clause 4.3**

The payment for the case will only be released subject to the satisfactory quality of the audit and final report submitted by the agency.

- **What is the method of report evaluation?**  
NCPCR will approve the report.

### **3) Reference:- REQUIREMENT : Clause 5.1.2**

At least 5 years of experience of conducting fact-finding exercises or audits for any social issue

- **Is experience of conducting SA 8000, BSCI, SEDEX audits acceptable?**  
Ok it is acceptable, fact finding exercises will be preferred.

### **4) Reference:- REQUIREMENT : Clause 5.5.1.1**

Lead Auditor (1): LLB or Master's/PhD in Sociology/Child Psychology / Development studies/ Social sciences, or any other relevant technical qualifications, and 5 years of experience in managing and conducting national level fact finding exercises or audits on any social issue

#### **Reference: - REQUIREMENT: Clause 5.5.1.2**

Auditors (3): LLB or Bachelors' in Sociology/Child Psychology/Development studies/ Social sciences or any other relevant technical qualifications, and 3 years of experience in conducting fact finding exercise or audits on any social Issue

- **If SA 8000/BSCI Auditors have passed the scheme specific 5 day Lead auditor training courses. Will this considered as technical qualification?**  
In addition to the stated requirements, it will be considered as technical qualification.

**5) Reference:- REQUIREMENT : Clause 5.5.1.4**

The competency of the auditors will be assessed on the above-mentioned parameters through a written examination conducted by QCI during the approval process.

- **Will this be an online or in-house exam?**  
Possibilities of both, will be on case to case basis.

**6) Reference:- REQUIREMENT : Clause 6.4**

Details of other relevant projects undertaken in the past 3 years along with work order and completion certificate.

- **How many samples to be submitted?**  
5 cases minimum

**7) Reference:- REQUIREMENT : Clause 3.5**

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- **Does the Auditor require to directly report to police / seek help of Child line?**  
Yes, in such case Auditor has to directly report to police.