# Reference No. QCI/PPID/1220/023

# **Request for Proposal**

# Engagement of agency for making of City Coverage Films for Swachh Survekshan 2021



# **QUALITY COUNCIL OF INDIA**

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## Introduction

# **Quality Council of India (QCI):**

The Quality Council of India (QCI) is a pioneering experiment of the Government of India in setting up organizations in partnership with the Indian industry.

The mandate of QCI is to lead nationwide quality movement in India by involving all stakeholders for emphasis on adherence to quality standards in all spheres of activities primarily for promoting and protecting interests of the nation and its citizens.

To achieve this, QCI is playing a pivotal role in propagating, adoption and adherence to quality standards in all important spheres of activities including education, healthcare, environment protection, governance, social sectors, infrastructure sector and such other areas of organized activities that have significant bearing in improving the quality of life and well-being of the citizens of India.

# **Background:**

Quality Council of India is looking for creative partners to involve in designing, conceptualization and development video making production service for Swachh Survekshan 2021. The agency will be responsible for conception of idea of the video, scripting, design, video treatment and execution and other related and required aspects such as permissions from various govt. /other authorities, safety arrangements, insurance etc.

## **Scope of Work**

The Scope of Work would include conceptualize, design and execute the production of video, including editing Applications from competent professional agencies are invited for conceptualization of the video, writing the script, execution of the script, shooting at various locations, wherever required. The Scope of work would broadly cover creating citizen awareness and engagement for Swachh Survekshan 2021 based on the themes Citizen awareness, engagement and create a healthy competitive spirit among the Urban Local Bodies (ULBs).

**City Coverage Films on award winning cities** to be developed for the award ceremony for Swachh Survekshan 2021. This includes all activities required during pre-production, production and post production.

Agency/Bidder will be responsible to meet the post-production charges such as: Studio hire for editing charges, Motion graphics Animation charges, Music composition and voiceover charges (English and Hindi), cinema and TV edits and any other related charges.

Editing: Editing is to be done in digital non-linear set up with graphics and animation workstation in addition to music and narration. Use of special effects shall be done in the video wherever required.

The production should be of extremely high quality, meeting the industry standards. Competent and approved talent/voices should be used.

Appropriate use of modern editing techniques including rendering of text/visuals, multilayering, composting, chromo key, special effects etc. should be made to make the film visually very rich.

The particulars of the work to be undertaken are as follows:

- 20 films on award winning cities to be made 2 minutes versions (Primarily Hindi)
- One 10-minute overall film combining shots from all the award-winning cities (Primarily Hindi)
- The agency must collect pictures and video from the field capturing respondents' testimonials, best practices and innovative solutions focused around Swachh Survekshan-2021 indicators. Interaction with citizens can also be added. This is critical for a short 10 minutes film of Swachh Survekshan-2021.

## Note:

- All videos are to be made with a citizen centric approach
- Branding guidelines for the videos shall be provided by QCI
- Celebs/influencers are to be arranged on pro bono basis by the agency itself.
- The agency must collect pictures and video from the field capturing respondents' testimonials, best practices and innovative solutions focused around Swachh Survekshan-2021 indicators. Some aspects of this such as pictures may be provided by the client as well
- Creative Content should exclusively design for the modern social media ecosystem
- Creative Content should be localized to specific regions across India
- Creative Content should have strong lens of music to drive recall and connection with the audience.
- Customized and Focus Targeting:
  - > YouTube
  - Instagram
  - > Facebook
  - Twitter

- WhatsApp
- Broadcast
- Snapchat
- > Any other

S. No	Deliverables for City Coverage Films	Unit	Remarks		
1	2 Mins Films with 30/60 sec edits	20	Top 20 City Films with local influencers involved. Influencer or key anchor face would be roped in by the agency on pro bono basis		
2	1 X 10 min Short Film on the winner city	1	Winners city 10 Minutes Film as per the brief and creative pitch idea. Anchor Narrator on pro bono basis will be delivered by the agency itself.		

## Other Terms and Conditions:

- 1. The applicant should have technically qualified and well experienced strong in-house resource base including the production team, script writers, research team etc.
- 2. The applicant must be a legal entity registered anywhere in India.
- 3. The applicant must have a valid GST Registration Certificate in India
- 4. The applicant must have proven track record of minimum 2 years in film making and similar activities and executed production of national importance
- 5. The applicant must have the ability to coordinate with QCI professionals in conceptualizing and getting the desired inputs on screen.
- 6. The applicant must not sub-contract the work to other agencies.
- 7. No usage of archive footage to be used. All creative content should be fresh.
- 8. **Submission of EMD:** Earnest Money Deposit (EMD) of Rs. 25,000/- (Fifty thousand only) should necessarily be accompanied with the Technical Bid of the Company/Firm/Agency in the form of a Demand Draft from any of the Nationalized/ Scheduled Bank drawn in favor of the 'Quality Council of India', payable at New Delhi and valid for a period of 90 days from the date of submission. EMD can also be deposit through RTGS/ NEFT as detail under:-

## For payment of EMD through Bank transfer: -

NAME OF BANK	AXIS BANK LTD, 6/83, PADAM SINGH ROAD, KAROL BAGH, NEW DELHI		
NAME OF ACCOUNT	QUALITY COUNCIL OF INDIA		

S.B. ACCOUNT	223010100053020		
IFSC CODE	UTIB0000223		

NO CHEQUES WILL BE ACCEPTED. The tenderer whose EMD has been deposited by NEFT/RTGS, must enclose the transaction details/ evidence along with their technical bid, otherwise the bid will be rejected.

## **EMD Exemption:**

- a. Registered MSME (only Micro and Small) are exempted from submission of EMD. Exempted bidders should provide a valid certificate issued by any approved body of 'Ministry of Micro, Small & Medium Enterprises' (MSME) for EMD exemption.
- b. Start-ups registered with the Department for Promotion of Industry and Internal Trade (DPIIT) are exempted from submission of EMD. To claim the exemption, the startup must submit the certificate of registration granted by DPIIT.

# **Pre-qualification Criteria**

S. No	Requirement	Documents		
1	The Agency should be a registered legal entity (Partnership/Company/Society) with minimum 3 years of existence on the day of the submission of bid.	<ul> <li>Certificate of Incorporation         <ul> <li>Registration</li> </ul> </li> <li>PAN Card</li> <li>GST Registration Certificate</li> </ul>		
2	The average turnover of the agency for financial year 2017-18, 2018-19 and 2019-20 should be at least Rs. 1.25 Crore	Balance Sheets & documents certified by CA		
3	The agency must have an experience of at least 3 years in Creative Production (film production) and must have completed at least two projects worth Rs.25 lakhs each and four projects worth Rs 10 lakhs for Centre/State Govt, PSUs, Private Brands.	Copies of the work orders/sanction order of film production		
4	Should have a local office in Delhi/NCR region	Documentary evidence		
5	The Agency should not have been black listed by Central or State Governments & PSUs	Self-Declaration		
6	Bidder should have capabilities to develop high content videos (for award ceremonies) with voice along with music including but not limited to original music; for various requirements applicable to launch videos.	A self-declaration on the agency's letter head to be submitted		

Documentary evidence and proof of work must be furnished against each of the above criteria along with an index. All documents must be signed by the authorized signatory of the Bidder. Relevant portions, in the documents submitted in pursuance of eligibility criteria, should be highlighted. The video files may be shared via an always accessible secured link made available to QCI exclusively for purpose of evaluation also to be a part of the presentation.

\* Agencies having working experience for SBM Urban/Rural in capacity of media and communications/ productions work will be an advantage but not mandatory.

## **EVALUATION OF BIDS**

The Bidders shall be short listed after the evaluation of their Technical Bids. Financial bids of only such shortlisted bidders will be opened. The final selection of the bidders shall be done on Quality Cost Based System (QCBS) with 70% weightage to the technical parameters and 30% weightage to the financial parameters. Contract shall be awarded to the bidder with the highest QCBS Score i.e. the H1 Bidder.

Evaluation shall be done by a committee constituted for evaluation by the QCI based on the below given criteria (but not limited to):

- a) Understanding of Scope of Work
- b) Proposed Video Content for the Project
- c) Proposed overarching theme of how to build the concepts and roll out the production content
- d) CV's of professionals (creative team having expertise in video making and content writing) to be deployed in the project
- e) Relevant experience in multimedia campaign for Government/ PSUs/ Private Sector/ Brands
- f) A 20-minute presentation on technical proposal showcasing the experience, understanding of the project requirement, technical expertise etc.

#### **PRESENTATION**

As a part of Evaluation of proposals submitted by the applicants, QCI reserves the right to seek further information or a presentation from the Organizations for evaluation purposes. QCI may call for such information/presentation at a short notice.

#### **AMENDMENTS TO RFP**

At any time prior to the last date for receipt of applications, QCI may for any reason, whether at its own initiative or in response to a clarification requested by a prospective applicant, modify the RFP document by an amendment. In order to provide prospective applicants reasonable time in which to take the amendment into account in preparing their proposals,

QCI may at its discretion extend the last date for the receipt of proposals and/or make other changes in the requirements set out in the RFP.

#### REJECTION OF APPLICATION

The application is liable to be rejected if:

- a) Not in prescribed forms and not containing all required details.
- b) Not properly sealed and signed as per requirements.
- c) Received after the expiry of due date and time.
- d) Missing of any supporting document(s) with the Proposal.

## **DISCLAIMER**

- a) The QCI shall not be responsible for any late receipt of applications for any reasons whatsoever. The applications received late will not be considered and returned unopened to the applicant.
- b) The QCI reserves the right
  - i. To reject any/all applications without assigning any reasons thereof.
  - ii. To relax or waive any of the conditions stipulated in this document as deemed necessary in the best interest of the QCI without assigning any reasons thereof.
  - iii. To include any other item in the Scope of work at any time after consultation with applicants or otherwise

#### NO SUBLETTING ASSIGNMENT

There must be no further subcontracting without prior written consent of QCI.

## **MAINTENANCE OF CONFIDENTIALITY**

The agency must not divulge any confidential information and assure that reasonable steps are taken to provide for the safe custody of any and confidential information in its possession and to prevent unauthorized access thereto or use thereof. The agency must not, without the prior written consent of QCI, disclose any confidential information of QCI or any government department or relating to any ministry or any other party. In giving written consent to the disclosure of confidential information, QCI may impose such conditions as it thinks fit, and the agency must comply with these conditions. Confidentiality clause shall survive for a longer period of one year after the termination of contract or contract expiry period.

## **SUBMISSION OF TECHNICAL BID:**

The technical bid should contain the following details:

- Plan of methodologies and processes devised for actioning and achieving the abovementioned objectives.
- Mock or similar videos developed in the past be shared as a part of technical presentation
- Proposed Multimedia Campaign for the Project
- Details of past experience in similar work with their financial value
- Resume of the Creative Manager and the proposed team for the Project
- Proposed Conceptualization for the video
- Any other detail that the bidder may like to provide.

## **SUBMISSION OF FINANCIAL BID:**

S. No	Deliverables for City Coverage	Unit	Per Unit	<b>Total Cost</b>	Cost
	Films		Cost		inclusive of taxes
1	2 Mins Films with 30/60 sec edits	20			
2	1 X 10 min Short Film on the winner city	1			

<sup>\*</sup>The rates should be inclusive of pre-production expenses such as script writing, researcher, etc. production expenses, post production expenses, travelling, food lodging etc.

## **SUBMISSION DETAILS**

Interested parties may send the technical and financial bid in two separately sealed envelopes inside a larger sealed envelope super-scribing "Engagement of agency for making of City Coverage Films for Swachh Survekshan 2021" to Deputy Director (Accounts), Quality Council of India, Institution of Engineers Building, 2nd Floor, 2, Bahadur Shah Zafar Marg, New Delhi 110002 latest by January 15, 2021, 5 PM.

For further queries, you may please contact the below-mentioned persons:

For technical queries: email id: <a href="mailto:akash.agarwal@qcin.org">akash.agarwal@qcin.org</a>
For any other queries: Procurement Team email id: <a href="mailto:procurement@qcin.org">procurement@qcin.org</a>