

Citizen's Charter for QCI

Address- Institution of Engineers Building,
2 - Bahadur Shah Zafar Marg,
New Delhi - 110002, India.

Phone: +91-11- 2337 9321, 2337 8056, 2337 8217

Website: www.qcin.org

Vision-

creating an eco-system for Quality

Mission-

To lead nationwide quality movement in India by involving all stakeholders for emphasis on adherence to quality standards in all spheres of activities primarily for promoting and protecting interests of the nation and its citizens.

Services and the Officials concerned with the same

S.no.	Main Services	Responsible Person (Name & Designation)	Contact details of the responsible Officer	Indicative timeframe for disposal
1.	National Accreditation Board for Hospitals & Healthcare Provider (NABH)	Dr. Atul Mohan Kochhar, CEO	ITPI Building, 5th Floor, 4-A, I P Estate, Ring Road, New Delhi - 110002. Tel: +91-11-42600600 Email: helpdesk@nabh.co	Website Link: https://www.nabh.co/
2.	National Accreditation Board for Testing & Calibration	Mr. N. Venkateswaren, CEO	National Accreditation Board for Testing and Calibration Laboratories (NABL) NABL House Plot No. 45, Sector 44, Gurugram – 122003, Haryana	Website Link https://nabl-india.org/

	Laboratories (NABL)		Phone: 91-124-4679700 (30 lines); Fax: 91-124-4679799 Website: www.nabl-india.org	
3.	National Accreditation Board for Education and Training (NABET)	Mr. Manish Jindal, CEO	ITPI Building, 6th Floor, 4-A, I P Estate, Ring Road, New Delhi - 110002. Tel: +91-11-2332-3416	https://nabet.qci.org.in/
4.	National Accreditation Board for Certification Bodies	Mr. Rajesh Maheshwari, CEO	Indian Council for Child Welfare Building (ICCW), 4, Pandit Deen Dayal Upadhyaya Marg, Mata Sundari Railway Colony, Mandi House, New Delhi - 110002.	http://nabcb.qci.org.in/
5.	National Board for Quality Promotion (NBQP)	Mr. C K Biswas, CEO	National Board for Quality Promotion, Quality Council of India www.qcin.org, ITPI Building, 6th Floor, 4-A, I P Estate, Ring Road, New Delhi - 110002, Phone : 91-11-2332-3415, 127	https://nbqp.qci.org.in/
6.	PPID	Mr. Anil Relia, Principal Advisor, HoD, PPID	Indian Council for Child Welfare Building (ICCW), 4, Pandit Deen Dayal Upadhyaya Marg, Mata Sundari Railway Colony, Mandi House, New Delhi - 110002.	https://ppid.qcin.org/
7.	PADD	Dr. Manish Pande, Director, HoD	Indian Council for Child Welfare Building (ICCW), 4, Pandit Deen Dayal Upadhyaya Marg, Mata Sundari Railway Colony, Mandi House, New Delhi - 110002.	https://qcin.org/project-analysis-and-documentation-division
8.	RACB	Dr. S K Mishra, Joint Director, HoD	ITPI Building, 6th Floor, 4-A, I P Estate, Ring Road, New Delhi - 110002. Tel: +91-11-2332-3416	https://qcin.org/racb
9.	TCB	Mr. Alok Jain, Joint Director, HoD	Indian Council for Child Welfare Building (ICCW), 4, Pandit Deen Dayal	https://qcin.org/training-and-capacity-building

			Upadhyaya Marg, Mata Sundari Railway Colony, Mandi House, New Delhi - 110002.	
10	ZED	Dr. A Raj, Sr. Director, HoD	Indian Council for Child Welfare Building (ICCW), 4, Pandit Deen Dayal Upadhyaya Marg, Mata Sundari Railway Colony, Mandi House, New Delhi - 110002. Email: aradhana.nabet@qcin.org	
11	Matters related to HR& Admin.	Dr. Aradhana Chopra, Director - Incharge Admin, QCI	Indian Council for Child Welfare Building (ICCW), 4, Pandit Deen Dayal Upadhyaya Marg, Mata Sundari Railway Colony, Mandi House, New Delhi - 110002. Email: aradhana.nabet@qcin.org	30 Days
12	RTI Matters	Dr. Hari Prakash, Director & CPIO, QCI	Indian Council for Child Welfare Building (ICCW), 4, Pandit Deen Dayal Upadhyaya Marg, Mata Sundari Railway Colony, Mandi House, New Delhi - 110002. Tel: +91-11-2323 8736	30 Days
13	First Appeal Matters	Dr. R. P. Singh, Secretary General & FAA, QCI	Indian Council for Child Welfare Building (ICCW), 4, Pandit Deen Dayal Upadhyaya Marg, Mata Sundari Railway Colony, Mandi House, New Delhi - 110002. Tel: +91-11-2323 5736 .	30 Days
14	Matter related to Ethical Practices	Dr. Aradhana Chopra, Director - Chief Ethics Officer (CEhO)	Indian Council for Child Welfare Building (ICCW), 4, Pandit Deen Dayal Upadhyaya Marg, Mata Sundari Railway Colony, Mandi House, New Delhi - 110002.	30 Days
15	Matter related to prevention of Sexual harassment at workplace	Ms. Madhu Ahluwalia, Sr. Advisor, NABET, QCI (ICC Chairperson)	ITPI Building, 6th Floor, 4-A, I P Estate, Ring Road, New Delhi - 110002. Tel: +91-11-2332-3416	30 Days
16	IT related Matter	Mr. Vikram Jindal, Advisor, IT Cell, QCI	Indian Council for Child Welfare Building (ICCW), 4, Pandit Deen Dayal	30 Days

			Upadhyaya Marg, Mata Sundari Railway Colony, Mandi House, New Delhi – 110002.	
17.	Issues related to F&A	Mr. Kuldeep Kaul, Principal Advisor Incharge (Finance & Accounts), QCI	Indian Council for Child Welfare Building (ICCW), 4, Pandit Deen Dayal Upadhyaya Marg, Mata Sundari Railway Colony, Mandi House, New Delhi - 110002.	03 Weeks
18.	Public Grievance cell related matters	Dr. Aradhana Chopra, Director ,Nodal officer for Public grievances	Indian Council for Child Welfare Building (ICCW), 4, Pandit Deen Dayal Upadhyaya Marg, Mata Sundari Railway Colony, Mandi House, New Delhi - 110002.	30 days

