

Citizen's Charter for QCI

Address- Institution of Engineers Building,
2 - Bahadur Shah Zafar Marg,
New Delhi - 110002, India.

Phone: +91-11- 2337 9321, 2337 8056, 2337 8217

Website: www.qcin.org

Vision-

creating an eco-system for Quality

Mission-

To lead nationwide quality movement in India by involving all stakeholders for emphasis on adherence to quality standards in all spheres of activities primarily for promoting and protecting interests of the nation and its citizens.

Services and the Officials concerned with the same

S.no.	Main Services	Responsible Person (Name & Designation)	Contact details of the responsible Officer	Indicative timeframe for disposal
1.	National Accreditation Board for Hospitals & Healthcare Provider (NABH)	Dr. Atul Mohan Kochhar, CEO	ITPI Building, 5th Floor, 4-A, I P Estate, Ring Road, New Delhi - 110002. Tel: +91-11-42600600 Email: helpdesk@nabh.co	Website Link: https://www.nabh.co/
2.	National Accreditation	Mr. N. Venkateswaren, CEO	National Accreditation Board for Testing and Calibration Laboratories (NABL)	Website Link https://nabl-india.org/

	Board for Testing & Calibration Laboratories (NABL)		NABL House Plot No. 45, Sector 44, Gurugram – 122003, Haryana Phone: 91-124-4679700 (30 lines); Fax: 91-124-4679799 Website: www.nabl-india.org	
3.	National Accreditation Board for Education and Training (NABET)	Prof. (Dr.) Varinder Singh Kanwar, CEO	ITPI Building, 6th Floor, 4-A, I P Estate, Ring Road, New Delhi - 110002. Tel: +91-11-2332-3416	https://nabet.qci.org.in/
4.	National Accreditation Board for Certification Bodies	Mr. Rajesh Maheshwari, CEO	Institution of Engineers Building, 1 st Floor, 2 – Bahadur Shah Zafar Marg, New Delhi – 110002, India. Phone: +91-11- 2337 9321, 2337 8056,	http://nabcb.qci.org.in/
5.	National Board for Quality Promotion (NBQP)	Dr. A. Raj, CEO	National Board for Quality Promotion, Quality Council of India www.qcin.org, ITPI Building, 6th Floor, 4-A, I P Estate, Ring Road, New Delhi - 110002, Phone : 91-11-2332-3415, 127	https://nbqp.qci.org.in/
6.	PPID	Mr. Subroto Ghosh, Senior Advisor, HoD, PPID	Indian Council for Child Welfare Building (ICCW), 4, Pandit Deen Dayal Upadhyaya Marg, Mata Sundari Railway Colony, Mandi House, New Delhi - 110002.	https://ppid.qcin.org/
7.	PADD	Dr. Manish Pande, Director, HoD	Indian Council for Child Welfare Building (ICCW), 4, Pandit Deen Dayal Upadhyaya Marg, Mata Sundari Railway	https://qcin.org/project-analysis-and-documentation-division

			Colony, Mandi House, New Delhi - 110002.	
8.	TCB	Mr. Alok Jain, Joint Director, HoD	Indian Council for Child Welfare Building (ICCW), 4, Pandit Deen Dayal Upadhyaya Marg, Mata Sundari Railway Colony, Mandi House, New Delhi - 110002.	https://qcin.org/training-and-capacity-building
9.	ZED	Dr. Ramanand N. Shukla, Sr. Director, HoD	Indian Council for Child Welfare Building (ICCW), 4, Pandit Deen Dayal Upadhyaya Marg, Mata Sundari Railway Colony, Mandi House, New Delhi - 110002. Email: aradhana.nabet@qcin.org	
10.	Matters related to HR& Admin.	Dr. Rupinder Kaur, Deputy Director, Admin, QCI	Institution of Engineers Building, 2nd Floor, 2 – Bahadur Shah Zafar Marg, New Delhi – 110002, India. Phone: +91-11- 2337 9321, 2337 8056,	30 Days
11.	RTI Matters	Dr. Hari Prakash, Director & CPIO, QCI	Indian Council for Child Welfare Building (ICCW), 4, Pandit Deen Dayal Upadhyaya Marg, Mata Sundari Railway Colony, Mandi House, New Delhi - 110002. Tel: +91-11-2323 8736	30 Days
12.	First Appeal Matters	Mr. Rajesh Maheshwari, Secretary General, I/C & FAA, QCI	Institution of Engineers Building, 2nd Floor, 2 – Bahadur Shah Zafar Marg, New Delhi – 110002, India. Phone: +91-11- 2337 9321, 2337 8056,	30 Days
13.	Matter related to Ethical Practices	Prof. (Dr.) Varinder Singh Kanwar- Chief Ethics Officer (CEhO)	ITPI Building, 6th Floor, 4-A, I P Estate, Ring Road, New Delhi - 110002. Tel: +91-11-2332-3416	30 Days

14.	Matter related to prevention of Sexual harassment at workplace	Ms. Madhu Ahluwalia, Sr. Advisor, NABET, QCI (ICC Chairperson)	ITPI Building, 6th Floor, 4-A, I P Estate, Ring Road, New Delhi - 110002. Tel: +91-11-2332-3416	30 Days
15.	IT related Matter	Mr. Shashi Kiran Vangala, Manager, IT Cell, QCI	Indian Council for Child Welfare Building (ICCW), 4, Pandit Deen Dayal Upadhyaya Marg, Mata Sundari Railway Colony, Mandi House, New Delhi – 110002.	30 Days
16.	Issues related to F&A	Mr. Santanu Saha, Director, HOD	Institution of Engineers Building, IIInd Floor, 2 – Bahadur Shah Zafar Marg, New Delhi – 110002, India. Phone: +91-11- 2337 9321, 2337 8056,	03 Weeks
17.	Public Grievance cell related matters	Dr. Hari Prakash, Director - Nodal officer for Public grievances	Indian Council for Child Welfare Building (ICCW), 4, Pandit Deen Dayal Upadhyaya Marg, Mata Sundari Railway Colony, Mandi House, New Delhi - 110002.	30 days