

**Date: 20.03.2024****Corrigendum – 1 Request for Proposal for Engagement of Service Provider for Call Center services for feedback collection****Corrigendum/Addendum-1**

This is with reference to the tender document “**Request for Proposal for Engagement of Service Provider for Call Center services for feedback collection**” with Reference No. QCI/PPID/0324/282

Below are the changes in mentioned clauses issued vide this corrigendum notification:

S. No.	Page no.	Description	Changes				
1.	2, 16	End Date of Submission	21.03.2024, 5 P.M.				
2	6,7	Pre-qualification Criteria	The bidders which are registered with DPIIT as Startups are exempted from the requirement of the Annual turnover and work experience under the pre-qualification criteria.				
3	16	Financial Bid	S. No.	Particulars	No of Units	Unit Cost*	Total Cost*
			1	Skilled resource (Per Month)			
			2	Automatic Voice Calls	-		