

## QUALITY COUNCIL OF INDIA

2<sup>nd</sup> Floor, Tower J, World Trade Centre, Nauroji Nagar, New Delhi - 110029

### RECRUITMENT FOR THE POST OF CEO, NABH - QCI

Name of Post	CEO (1 post)
Nature of post	Tenure
Starting CTC (per annum)	Rs. 62.99 lakhs to 1.17 cr.
Period of engagement	Tenure of 3 years (may be renewed further based on performance as per rules)
Age	57 years or less allowing the candidate to complete at least 1 full tenure, if selected  (Age of superannuation 60 years)
Minimum Qualification	Graduate Degree: MBBS or BDS or BAMS or or BUMS or BHMS from a recognized institute/University  Or Post-graduate degree or 2-year full time PG Diploma in Hospital Management or Health Care or related area from a recognized institute/University
Desirable qualification	Master's degree: MD or MS or MDS from a recognized institute/University  Or Masters in Clinical Sciences with 2-year full time PG Diploma in Hospital Administration/Health care from a recognized institute/University  Or Ph.D.: in related area of health care from a recognized institute/University  Or DNB
Essential experience	<b>1. Minimum Experience:</b> 15 years (after acquiring essential qualification) out of which 10 years should be in clinical care and hospital management, with strong exposure to implementation of quality system conforming to either the requirements of NABH Accreditation Standards or ISO 9000 in hospital set up.  <b>2. Leadership Experience:</b> <ul style="list-style-type: none"><li>• Minimum 5 years as Divisional Head in a reputed organization / Head of Institution, drawing minimum CTC around Rs.40 lakhs per annum <b>OR</b></li><li>• 3 years in Pay Level 14 with a pay scale of Rs. 1,44,200-2,18,200, drawing minimum Gross Pay of Rs. 2.62 lakhs per month &amp; Rs.31 (approx.) Lakhs per annum (as per 7th pay commission).</li></ul>

## **Aspiration**

*Catalyse a national culture shift where healthcare providers see quality as an enabler of growth, trust, and patient outcomes—not a compliance burden. NABH will stand for ease of doing business in healthcare, making entry into the quality ecosystem simple, predictable, and confidence-building for hospital leadership.*

*Idea is to be the country's most trusted signal of safe, ethical, and consistently high-quality care—recognised by citizens, payers, and governments alike. By strengthening credibility and participation across India's health system, we will help raise the national baseline of care across geographies and ownership models.*

*Our north star is a healthier, more resilient India—advancing Viksit Bharat @ 2047 through trustworthy, accessible, and world-class healthcare.*

### Competencies required

- **National Vision:** Demonstrated ability to translate national strategic objectives, such as those within the *Viksit Bharat 2047 framework*, into a clear, actionable vision and execution plan for NABH. Must understand the shift towards preventive health and universal health coverage (Ayushman Bharat) and NABH's important role in driving India's Healthcare transformation.
- **Leadership Expertise:** Exceptional managerial and leadership abilities to recruit, mentor, and retain a highly specialized and ethical workforce (both employees and external assessors) across India. Must possess the vision to drive organizational development and workforce planning to equip NABH for future challenges and scaling operations to meet Viksit Bharat aspirations.
- **Partnerships:** Proven capability to build and sustain high-level strategic partnerships and foster effective relationships with government organisations (e.g., the Ministry of Health & Family Welfare), NITI Aayog, health insurance companies, other regulators (e.g., IRDAI, CDSCO), industry associations (e.g., CII, FICCI), and international accreditation bodies (e.g., ISQua)
- **International Exposure:** Ability to drive NABH's recognition as a global leader in healthcare quality. Should have experience in engaging with international organisations especially healthcare organisations.
- **Organisational Transformation:** Experience in leading large-scale organizational change to ensure NABH remains responsive, efficient, and technologically advanced, moving from compliance-driven assessments to a culture of continuous quality improvement.
- **Quality Ecosystem Experience:** Sound knowledge of quality management systems, the accreditation process, various ISO standards, and their implementation and assessment procedures. Must uphold the highest standards of ethical integrity in the accreditation process.
- **Digital Expertise:** Deep understanding and exposure in leading digital initiatives in the healthcare sector PAN India
- **Research:** Ability to leverage NABH and engage with hospital to drive research and policy papers as inputs to Government and Regulatory Bodies. Must possess the intellectual capability to communicate the economic value of quality.

	<ul style="list-style-type: none"> <li>• <u>Operations:</u> Strategic ability to scale quality initiatives to the last mile (Tier 2/3 cities, small and medium hospitals, and AYUSH centers, Wellness centres etc). This requires designing innovative, tiered, and affordable certification/accreditation programs.</li> <li>• <u>NABH Scalability:</u> Strong commercial acumen with a track record of identifying and capitalizing on opportunities to scale NABH's impact through training, certification, international consultancy, and strategic allocation of capital for long-term growth and impact.</li> <li>• <u>Financial Sustainability:</u> Demonstrate proven capability in managing the financial health and ensuring the self-sustainability of an autonomous regulatory/non-profit organization.</li> <li>• <u>HR &amp; Culture:</u> Proven capability to recruit, mentor, and retain highly specialized assessors and technical staff. Ability to foster a high-performance, ethical culture committed to patient safety and fairness.</li> <li>• Excellent public speaking, communication, and representational skills to act as the primary spokesperson for NABH at national and international forums, shaping the public narrative around healthcare quality and patient safety in India.</li> </ul>
About QCI and NABH	<p>Established as a National Body for accreditation and quality promotion through a Cabinet decision, Quality Council of India (QCI) is an autonomous body that plays a pivotal role at the national level in propagating, adoption and adherence to quality standards in all sectors across manufacturing, trade and services. The Department for Promotion of industry and Internal Trade (DPIIT), Ministry of Commerce &amp; Industry, Govt. of India is the nodal point for QCI. India's national accreditation system under the Quality Council of India (QCI) has been ranked 5th in the Global Quality Infrastructure Index (GQII) amongst 185 countries.</p> <p>The National Accreditation Board for Hospitals &amp; Healthcare Providers (NABH) is India's apex body for establishing and operating accreditation and certification programmes in healthcare. A constituent board of the Quality Council of India (QCI), NABH is committed to enhancing the quality and safety of healthcare services across the country. Since its inception in 2005, NABH has played a transformative role in shaping India's healthcare landscape. With over 25,000 healthcare facilities accredited or certified—spanning hospitals, clinics, laboratories, AYUSH institutions, emergency departments, and digital health platforms—NABH has set the benchmark for what safe, ethical, and patient-centred care should look like.</p> <p>NABH works across sectors—public and private, urban and rural—to build a robust culture of quality. NABH programmes are internationally benchmarked and recognised by ISQua (International Society for Quality in Health Care), placing Indian healthcare on the global quality map. With a growing suite of more than 30 accreditation, certification, and empanelment programmes, NABH ensures that healthcare providers—regardless of size or location—have a clear pathway to improve their systems, gain public trust, and deliver better outcomes for patients.</p>